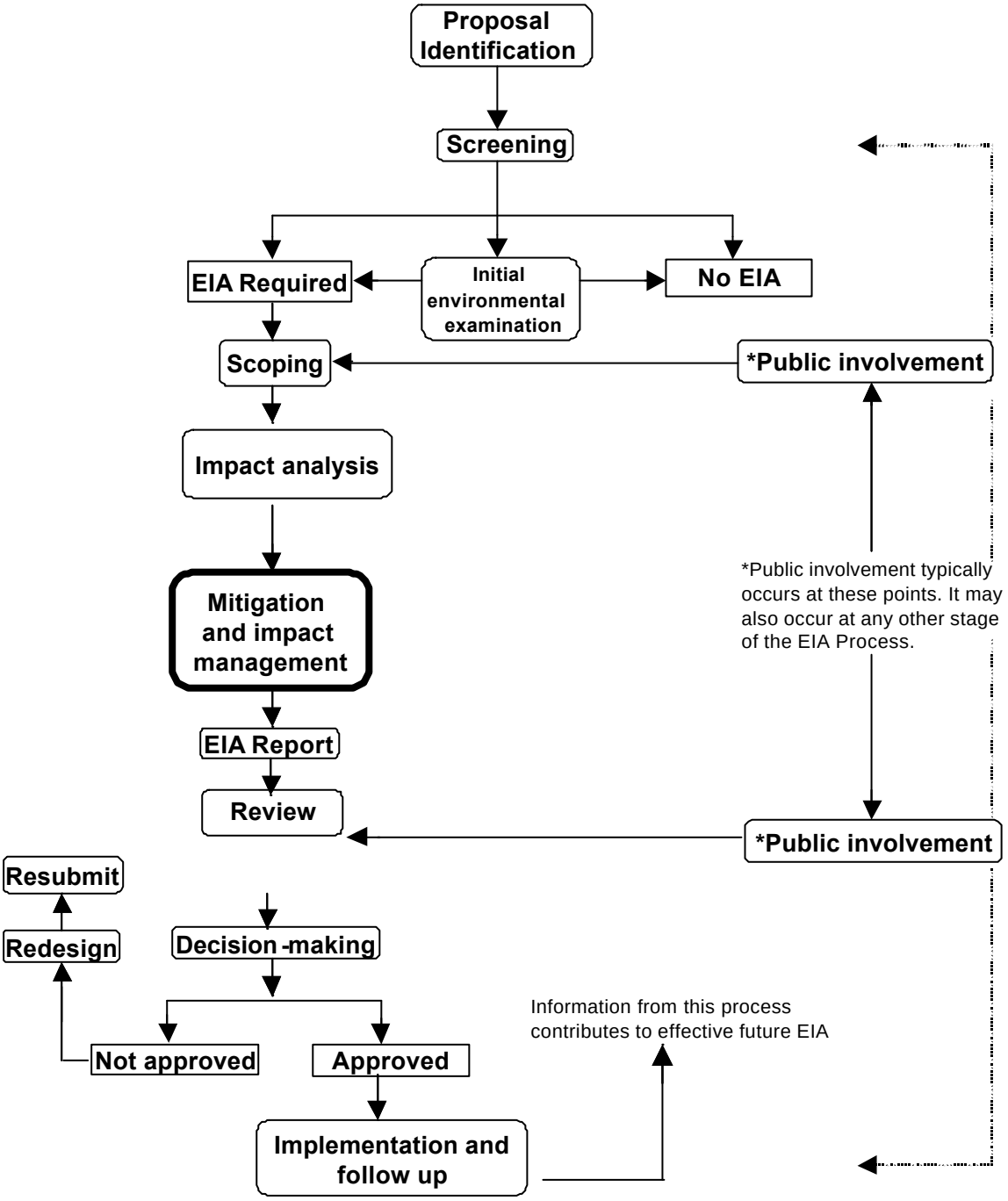Mitigation and impact management